

INFINITY PARENT COACHING TERMS & CONDITIONS

1. DEFINITIONS

- 1.1 These are the terms and conditions (Terms) governing the provision of training services by Infinity Parent Coaching (Infinity Parent Coaching or us/we) of PO Box 67124, London, SW11 9EL.

In these Terms Order shall mean your oral or written order to attend one of our courses.

2. COURSE RESERVATIONS

- 2.1 These Terms shall apply to all training carried out by us and no variation to these Terms shall be valid unless we agree to it in writing. By placing an Order to attend one of our courses you confirm your willingness to be bound by these Terms.
- 2.2 In order to make a reservation to attend one of our courses you will need to place an Order either orally or in writing and to pay a deposit or the full course fees. The amount of the deposit is non-refundable other than in accordance with paragraphs 3 and 4 below. You must pay for the course in full no later than 15 days before the start of the course. If you do not do this we reserve the right to offer your place on the course to an alternative course participant.
- 2.3 You may place your Order in person, by phone, letter, fax, email or through our website.
- 2.4 Your reservation will be complete when, after we have sent you an invoice, we have received from you the payment of the deposit or the full course fees.
- 2.5 We have the right to revise and amend these Terms from time to time, although you will be subject to the Terms in force at the time that we accept your Order, unless any change to those Terms is required by law or government or regulatory authority in which case it will apply to orders you have previously placed that we have not yet fulfilled.

3. CANCELLATIONS BY YOU

- 3.1 If you wish to cancel a course once you have made a reservation, please let us know in writing and the following rules shall apply:
- 3.1.1 You may cancel the course for a full refund (including the deposit) if you cancel more than 15 days before the scheduled start of the course. Alternatively, any payments you made may be credited towards future courses.
- 3.1.2 If you cancel the course between 8 and 15 days before the start of the course we will charge you a cancellation fee of 50% of the full course fee and if you cancel the course within 7 or less days from the start of the course we will charge you 100% of the full course fee. However we will endeavour to offer the place to someone else and if we find a replacement we will reimburse you the course fee less the non-refundable deposit.
- 3.2 You cannot cancel a course once it has started but if you are unable to make one of the sessions please let us know in advance of the session and we will endeavour to make available a place for the same session on an alternative course.

4. CANCELLATIONS BY US

- 4.1 We will use our best endeavours to provide the training course on the dates specified, however if we need to cancel a course we will give you as much notice as possible. In these circumstances we will either refund the course fee in full (including the deposit) or, if you would prefer, we will credit your payment towards future courses.

- 4.2 We reserve the right to cancel a session of a course. In these circumstances, we will endeavour to reschedule the cancelled session to an alternative date mutually convenient to us, our consultant or trainer, if applicable, and the majority of the course participants. If no such date can be agreed upon, we will endeavour to make available to each course participant a place for the same session on an alternative course.

5. COURSES

- 5.1 Infinity Parent Coaching constantly strives to improve the content of its courses and therefore reserves the right to modify the contents of a course without notice.
- 5.2 Infinity Parent Coaching reserves the right to use third party consultants and trainers in providing its courses in order to offer the best possible service.
- 5.3 We reserve the right to charge you at cost for any damage caused by yourself or your child to the premises where the course is held.

6. COURSE MATERIALS

- 6.1 All copyright and other intellectual property rights in any course materials are and shall remain the property of Infinity Parent Coaching or our licensors.
- 6.2 You may use the course materials and any documents or other items provided to you for your own personal reference. You may not share these with any person who is not a member of your immediate family and you may not use these course materials (in whole or in part) for any commercial purpose.

7. LIMITATION OF LIABILITY

- 7.1 The information contained in all Infinity Parent Coaching course materials is distributed on an "As Is" basis, without warranty. While every precaution is taken in the preparation of the training courses, their content and associated literature, we shall not be liable to you in respect of any loss or damage caused or alleged to be caused directly or indirectly by the instructions given in the courses or contained in the course materials.
- 7.2 Infinity Parent Coaching's maximum aggregate liability for any and all losses, claims, demands, damages, costs and/or expenses of any kind whatsoever arising out of or in connection with any course shall not, in total, exceed the amount actually paid by you to Infinity Parent Coaching for the course in question.
- 7.3 Nothing in these Terms shall restrict and/or exclude in any way our liability for (a) death or personal injury resulting from the negligence of Infinity Parent Coaching, its officers and/or employees; and/or (b) fraud or fraudulent misrepresentation.

8. GENERAL

- 8.1 A person who is not party to these Terms shall not have any rights under or in connection with them under the Contracts (Rights of Third Parties) Act 1999.
- 8.2 If any court or competent authority decides that any of the provisions of these Terms are invalid, unlawful or unenforceable to any extent, the term will, to that extent only, be severed from the remaining terms, which will continue to be valid to the fullest extent permitted by law.
- 8.3 These Terms shall be governed by English law and you and we both agree to the exclusive jurisdiction of the English courts.

